Impact of Cross-Border ICT Services

VIETNAM



Source: 'Globally Connected, Locally Delivered: The Economic Impact of Cross-Border ICT Services in Vietnam'

## FORMULA FOR SUCCESS:

- 1. Clarify cross-border transfer requirements and permitted countries in the amendment of the Act on the Protection of Personal Information (APPI).
- 2. Avoid putting new restrictions in place and proactively engage with other governments to bridge data protection standards gap prior to the implementation of APPI amendments.
- 3. Call for the adoption of cybersecurity best practices rather than creating top-down prescriptive requirements. This means encouraging the use of widely accepted international standards and allowing companies to leverage global expertise and resources.
- 4. Empower and educate domestic businesses about the benefits of ICT services as a way to grow businesses, improve productivity, in particular SMEs.
- 5. Accelerate the ratification of the Transpacific Partnership (TPP) and to advocate for the implementation of internationally recognized risk-based data protection framework.

