ILR Prescription Drug National Online Survey

Interview Schedule

May 5-24, 2017 Project #: 17133 N=1,025 Adults Online + Drug Oversample Confidence Interval = +3.5%



In this interview schedule:

- An asterisk (*) in a response category means that less than 0.5% of respondents chose that response category and a dash (–) represents no response.
- "Skip base" is the percentage of voters that are asked a question because they meet criteria based on a response to a previous question, meaning not all 1,025 respondents received that question, or not all 500 respondents in the oversample.
- "Total base" is the percentage of the total sample, in this survey document that is 1,025 respondents or 500 respondents in the oversample.
- "Core" is the N=1,025 Adults and "Drug" is the N=500 Drug Oversample. The drug oversample consists of respondents who answered "I am taking" or "I have taken in past" for at least one of the following twelve drugs or their generics: Actos, Avandia, Crestor, Granuflo, Nexium, Paxil, Pradaxa, Prozac, Testosterone, Xarelto, Yax/Yasmon/Ocella, or Zoloft. The oversample consists of 190 qualifying interviews from the oversample plus an additional 310 interviews to reach 500.
- 1. In general, how would you describe your own health, is it... (ROTATE TOP TO BOTTOM, BOTTOM TO TOP)

DRUG 47% 13%	TOTAL EXCELLENT/GOOD TOTAL FAIR/POOR
9% 38%	Excellent Very good
40%	Good
11% 2%	Fair Poor
	47% 13% 9% 38% 40%

In this survey, we are collecting general health data about respondents to allow us to segment this data efficiently. Please be assured that your responses will only be reported in aggregate and will NOT be identified individually.

2. Within the last year or two, have you been treated for one of the following conditions? Please check any that apply to you.

CORE	DRUG	
15%	29%	Anxiety
11%	31%	Depression
11%	24%	GERD or acid reflux
9%	18%	Diabetes
4%	8%	Menopause
3%	5%	Obsessive-Compulsive Disorder
2%	6%	Atrial fibrillation
2%	7%	Low testosterone
2%	4%	Post-Traumatic Stress Disorder
1%	2%	Deep vein thrombosis or pulmonary embolism (blood clot in the leg or lungs)
1%	1%	Kidney failure or dialysis
1%	1%	Premenstrual Dysphoric Disorder
1%	1%	Stroke
63%	-	None of these

Talking some more about you...

(IF MALE) Do you currently take any PRESCRIPTION medicine DAILY?(IF FEMALE) Other than birth control, do you currently take any PRESCRIPTION medicine DAILY?

CORE	<u>DRUG</u>	
54%	83%	Yes
45%	17%	No
1%	-	Do not recall

IF Q3: PUNCH 1 (YES), THEN SHOW QUESTIONS 4-8

4. In the past 30 days, how many different medications that were prescribed by a doctor have you taken or are you supposed to be taking?

SKIP BASE:

<u>CORE</u>	<u>DRUG</u>	
46%	33%	1-2
39%	42%	3-5
13%	23%	6-10
2%	2%	11+
3.4	4.0	MEAN
3.0	3.0	MEDIAN

TOTAL BASE:

<u>CORE</u>	<u>DRUG</u>	
24%	28%	1-2
21%	35%	3-5
8%	19%	6-10
1%	1%	11+
3.4	4.0	MEAN
3.0	3.0	MEDIAN

5. How often are you supposed to take any medicine, according to the instructions from your doctor or pharmacist?

SKIP BASE:

-		
CORE	DRUG	
28%	30%	More than once a day
69%	67%	Once a day
1%	2%	2-6 times a week
1%	*	Once a week
-	-	Less than once a week
1%	1%	As needed for symptoms

TOTAL BASE:

CORE	<u>DRUG</u>	
15%	25%	More than once a day
37%	56%	Once a day
1%	1%	2-6 times a week
*	*	Once a week
-	-	Less than once a week
1%	1%	As needed for symptoms

Still thinking about your prescription medicines, please check all that apply below. As a reminder the data is anonymous and your responses will be kept confidential and will only be used for statistical purposes. Please answer the following questions about your experiences with your medicines, being as open and honest as possible. **(RANDOMIZE)**

Yes No

6. I sometimes forget to take my medicine as it is prescribed.

CORE 33% 67% **DRUG** 33% 67%

7. When I feel better and think my condition is under control, I sometimes stop taking my medicine.

CORE 13% 87% DRUG 13% 87%

8. I have cut back or stopped taking my medicine without telling my doctor if I felt worse or experienced side effects from taking it.

CORE 9% 91% **DRUG** 13% 87%

ASK ALL:

For each of the following, please indicate whether you or someone in your household have taken any of the following prescription medications, and in what time frame. (THOSE WHO ANSWER "I'M TAKING" OR "I'VE TAKEN IN PAST" IN Q9-20 WILL SEE AD) (ALLOW RESPONDENTS TO CLICK NEXT WITHOUT SELECTING A PUNCH)

RESPONDENTS WILL BE ALLOWED TO SEE ONLY <u>ONE</u> AD. IF RESPONDENT ANSWERS "I AM TAKING" OR "I'VE TAKEN" FOR MORE THAN ONE DRUG, SHOW THE DRUG ANSWERED AS "I AM TAKING." IF RESPONDENT ANSWERS "I AM TAKING" FOR MORE THAN ONE DRUG, SHOW THE ONE AD THAT IS HIGHER ON THE PROVIDED LIST.

	I'm taking/ taken last year	I've taken in past/more than a year ago	Household taking/taken last year	Household taken in past/more than a year ago	No one taking/ taken in the past
9.	Actos or its generic	, which is called piog	glitazone		
CORE	1%	1%	1%	*	97%
	2	%		1%	
DRUG	5%	4%	1%	1%	89%
	9	%		2%	
10.	Avandia or its gene	ric, which is called ro	nsiglitazone		
CORE	*	1%	1%	*	98%
COME	1	%	170	1%	3070
DRUG	1%	3%	1%	2%	93%
	4	%		3%	
11.	Crestor or its gener	ic, which is called ro	suvastatin		
CORE	2%	1%	2%	2%	93%
	3	%		4%	
DRUG	15%	5%	4%	2%	75%
	19	9%		6%	
12.	Granuflo or Natura	lyte			
CORE	*	*	*	1%	98%
	:	*		1%	
DRUG	*	1%	1%	2%	96%
	1	%		3%	

13.	Nexium or its generic,	which is called e	someprazole			
CORE	3%	3%	3%	C0 /	3%	88%
DRUG	6% 18%	15%	3%	<i>6%</i>	3%	61%
	33%			6%		
14.	Paxil or its generic, wh	ich is called parc	exetine			
CORE	2%	2%	2%		1%	93%
	4%	201	00/	3%	001	0.10/
DRUG	5% 13%	8%	3%	6%	3%	81%
	13%			0%		
15.	Pradaxa or its generic,	which is called o	dabigatran			
CORE	*	*	1%		1%	98%
	*			2%		
DRUG	1%	2%	2%	20/	1%	94%
	3%			3%		
16.	Prozac or its generic, v	vhich is called flu	ıoxetine			
CORE	3%	3%	3%		1%	91%
	6%			4%		
DRUG	11%	12%	4%		2%	71%
	23%			6%		
17.	Testosterone					
CORE	2%	*	2%		1%	95%
	2%			3 %		
DRUG	7%	4%	3%		2%	84%
	11%			5%		
18.	Xarelto or its generic,	which is called ri	varoxaban			
CORE	1%	1%	1%		1%	96%
	2%			2%		
DRUG	4%	3%	2%	20/	1%	90%
	7%			3%		
19.	Yaz, Yasmin, Ocella or drospirenone/ethinyl	_	form of Yaz or \	rasmin, w	hich includes	
CORE	1%	1%	1%		1%	96%
	2%			2%		
DRUG	4%	6%	2%		1%	87%
	10%			<i>3%</i>		

20.	Zoloft or its generic,	which is called ser	traline		
CORE	3%	3%	3%	2%	89%
	6%			5%	
DRUG	16%	12%	3%	4%	66%
	28%	6		7%	

Please indicate below whether you agree or disagree with the following statements.

	STRONGLY AGREE	SOMEWHAT AGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE
23.	FDA (Food and Drug	; Administration) re	gulations ensure the	e safety of prescript	ion medicines.
CORE	25%	47%	16%	8%	4%
	72%			129	%
DRUG	29%	46%	15%	8%	2%
	75	%		109	%
24.	I trust my doctor to	inform me of the ri	isks and benefits of	any medication he o	r she prescribes.
CORE	36%	39%	15%	7%	3%
	<i>75</i> .	%		109	%
DRUG	40%	42%	9%	8%	1%
	82	%		9%	6

25. Thinking about the last time you visited a pharmacy to pick up a prescription, did an employee speak with you about your prescription medicine, that is when or how to take the medication or its potential side effects?

<u>CORE</u> 52%	<u>DRUG</u> 53%	TOTAL YES
32% 13% 7%	35% 13% 5%	Yes, the pharmacist Yes, the pharmacy technician Yes, someone, but not sure of their position
48%	47%	No one

26. As you may know, pharmacies are required to include written information about possible medication side effects when you purchase prescription medications, known as the patient packet insert. Do you recall ever having received information like this when you purchased prescription medications from your pharmacy?

CORE	DRUG	
89%	95%	Yes
11%	5%	No

27. If you received a patient packet insert that warned of possible serious side effects associated with the medication you were prescribed, how concerned would it make you about taking that medication?

CORE	DRUG	
61%	<i>58%</i>	TOTAL CONCERNED
34%	41%	TOTAL NOT CONCERNED
18%	13%	Very concerned
43%	45%	Concerned, but not very concerned
26%	32%	Not very concerned
8%	9%	Not at all concerned
5%	1%	Does not apply

ASK Q28 IF Q26:1

28. Have you ever <u>not</u> taken a particular medication that was prescribed for you by your doctor as a result of information about possible serious side effects provided to you in the patient packet insert?

SKIP BASE:

<u>CORE</u>	<u>DRUG</u>	
19%	23%	Yes
81%	77%	No

TOTAL BASE:

<u>CORE</u>	<u>DRUG</u>	
17%	22%	Yes
71%	74%	No

ASK Q29 IF Q28:1

29. Which of the following is the best description of what happened? Did you (RANDOMIZE :1-3)...

SKIP BASE:

<u>CORE</u>	DRUG	
35%	39%	Completely stop taking the medication
19%	17%	Not refill your prescription
		or
43%	39%	Decline the medication and never start it
3%	5%	Other (SPECIFY)

TOTAL BASE:

CORE	DRUG	
6%	8%	Completely stop taking the medication
3%	4%	Not refill your prescription
		or
7%	9%	Decline the medication and never start it
1%	1%	Other (SPECIFY)

30. As you may know, law firms sometimes run advertisements alerting the public to the fact that they are suing a pharmaceutical company over a specific medication. Have you seen or heard any advertisements like these in the last year?

<u>CORE</u>	<u>DRUG</u>	
72%	80%	Yes
28%	20%	No

ASK Q31 IF Q30:1

31. Can you recall the name of the medication, medication type, or condition the medication was supposed to treat? If so, please record that here.

SEE VERBATIM RESPONSES

32. Here are some types of medications that have had legal advertisements. Please check yes, no, or unsure if you have seen any advertisements about the following medications in the last year:

YES	NO	UNSURE

RANKED BY % YES

DRUG

2%

72%

26%

	a. Pradaxa, Xarelto, or other blood thinners			
CORE		45%	32%	23%
DRUG		57%	29%	14%
	b.		her cholesterol i	
CORE		27%	44%	29%
DRUG		29%	47%	24%
	g.	Yaz. Yasmin.	or other birth co	ontrol pills
CORE	Ü	26%	48%	26%
DRUG		29%	49%	22%
	c.	Nexium or of	ther refulx or ind	ligestion medications
CORE		23%	51%	26%
DRUG		26%	52%	22%
	f.	Davil Drozac	Zoloft or other	coloctivo corotonia rountako inhibitoro
CORE	1.	21%	, 201011, 01 0ther 50%	selective serotonin reuptake inhibitors 29%
DRUG		21%	53%	25%
DKUG		2270	J3%	23%
	d.	Risperdal or	other psychiatric	medications
CORE		12%	59%	29%
DRUG		15%	61%	24%
	e.			etes medications
CORE		10%	59%	31%
DRUG		19%	58%	23%
	i.	Testosterone	9	
CORE		8%	64%	28%
DRUG		10%	66%	24%
		C	According to the Control of the Cont	or alta broade a
6005	h.		turalyte, or othe	•
CORE		1%	68%	31%

(ASK Q33 IF Q32A-I:2-3)

33. Now, more specifically, have you seen an advertisement by a law firm, indicating they were suing the manufacturer of a medication you were taking over that particular medication in the last year?

SKIP BASE:

CORE	<u>DRUG</u>	
6%	11%	Yes
94%	89%	No

TOTAL BASE:

<u>CORE</u>	<u>DRUG</u>	
2%	2%	Yes
34%	19%	No

(ASK Q34 IF Q33:1)

34. In the space below, please describe the advertisement you saw, including the name of the medication or what condition it is used to treat.

SEE VERBATIM RESPONSES

35. How concerned would you be if you were taking a medication, prescribed by your doctor, and saw an advertisement by a law firm indicating they were suing the manufacturer over the medication you were taking?

84% 16%	<u>DRUG</u> 86% 14%	TOTAL CONCERNED TOTAL NOT CONCERNED
51%	44%	Very concerned
33%	42%	Concerned, but not very concerned
11%	11%	Not very concerned
5%	3%	Not at all concerned

36. Suppose you were taking a medication, prescribed by your doctor, and saw an advertisement by a law firm indicating they were suing the manufacturer of the medication you were taking over that particular medication. Please indicate whether you would do each of the following:

(RANDOMIZE A-E)

	Definitely Yes	Probably Yes	Probably No	Definitely No
RANKE	D BY % TOTAL YES			
e.	Talk to your doctor about	it at your next visit		
CORE	54%	34%	8%	4%
	889		12	
DRUG	59%	31%	6%	4%
	909	%	10	%
a.	Call your doctor			
CORE	44%	33%	18%	5%
	775	%	23	
DRUG	42%	28%	24%	6%
	709	%	30	%
d.	Google the lawsuit menti	oned in the advertisem	nent	
CORE	38%	36%	18%	8%
	749		26	
DRUG	34%	34%	22%	10%
	689	%	32	%
h	Cton taking the modication	un immodiatalu		
b. CORE	Stop taking the medication 15%	31%	43%	11%
COME	469		-5 70 54	
DRUG	9%	20%	49%	22%
	299	%	71	%
C.	Call the law firm mention			200/
CORE	11% 33 9	22%	47% 67	20% •⁄
DRUG	7%	% 18%	48%	% 27%
200	259		75/0	

IF Q36B:3-4 ASK WITH THE SAME SCALE AND HEADER AS ABOVE

	Definitely Yes	Probably Yes	Probably No	Definitely No
bx.	Reduce the amount of th	ne medication you take t	o be less than what your	physician prescribed
CORE	1%	8%	60%	31%
	99	%	91	%
DRUG	2%	7%	52%	39%
	99	%	91	%

SHOW VIDEO (TWO VIEWS MAXIMUM) AND Q37-43 AMONG THOSE WITH AFFECTED MEDICAL CONDITION CATEGORIES FOR EACH VIDEO. THE AD NUMBERS CORRESPOND WITH THE QUESTION NUMBERS. QUALIFYING CONDITIONS ARE PUNCHES: 1-2 ON Q9-22

DRUG OVERSAMPLE DATA ONLY Q37-43

Now switching to something a little different, I would like you to watch the following video. Following the video there will be a few questions so please watch carefully.

NEW PAGE:

79%

37. How effective was this ad in raising concerns about this particular medicine? Was it...

21%	TOTAL NOT EFFECTIVE
29%	Very effective
50%	Somewhat effective
16%	Not very effective
5%	Not effective at all

TOTAL EFFECTIVE

38. How concerned are you about that medicine having seen that?

56% 44%	TOTAL CONCERNED TOTAL NOT CONCERNED
17%	Very concerned
39%	Somewhat concerned
31%	Not too concerned
13%	Not at all concerned

39. Some people have indicated they might make some changes based on having seen that ad while others have not. So again suppose you were taking that medication for your condition, prescribed by your doctor, and please indicate whether you would do each of the following: **(RANDOMIZE A-E)**

	Definitely Yes	Probably Yes	Probably No	Definitely No
RANKE	D BY % TOTAL YES			
e.	Talk to your doctor about it at 50%	your next visit 33%	9%	8% 17%
a.	Call your doctor 36% 59%	23%	28%	13% 41%
d.	Google the lawsuit mentioned 24% 53%	in the advertisement 29%	28%	19% 47%
b.	Stop taking the medication im 8% 26%	mediately 18%	39%	35% 74%
C.	Call the law firm mentioned in 8%	the advertisement 14%	39%	39% 78%

IF Q39B:2 ASK WITH THE SAME SCALE AND HEADER AS ABOVE

	Definitely	Probably	Probably	Definitely
	Yes	Yes	No	No
bx.	Reduce the amount of th	ne medication you take t	o be less than what you	r physician prescribed
	17%	41%	32%	10%
	58	%	42	%

ASK ALL:

Please read each statement and indicate whether you **(ROTATE)** strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each one. **(RANDOMIZE Q40-43)**

	STRONGLY AGREE	SOMEWHAT AGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE
RANKI	ED BY % TOTAL AGRI	EE			
42.	Some people migh	t stop taking their m	edication after seei	ng this ad.	
	32%	49%	13%	4%	2%
	8:	1%		69	6
40.	This ad helps peop	le by alerting them t	o potential medical	side effects.	
	22%	42%	24%	7%	5%
	64	4%		12	%
41.	This ad exaggerate lawsuit.	s the dangers becau	se lawyers are inter	ested in making mo	re money on the
	23%	36%	28%	10%	3%
	59	9%		13	%
43.	This type of inform government.	ation about medica	tions in ads like this	should be regulated	l by the
	23%	30%	28%	8%	11%
	5:	3%		19	%

ASK ALL:

In this final section, we are collecting general data about respondents to allow us to segment this data efficiently. Please be assured that your responses will only be reported in aggregate and will NOT be identified individually.

44. If you had to guess, how many hours would you estimate a TV was on in your house while you were home during the last week?

)-2
3-5
5-10
l1-15
L6-20
21-30
31-40
11+
MEAN
MEDIAN

45. How often do you use social networking like YouTube, Facebook, Twitter, Instagram, and Pinterest to find and share news and opinion about health-related topics?

(ROTATE PUNCHES TOP TO BOTTOM/BOTTOM TO TOP)

<u>CORE</u>	<u>DRUG</u>	
5%	7%	Everyday for health-related topics
15%	17%	Weekly
12%	16%	A few times a month
14%	13%	Less than once a month
30%	29%	Never for health-related topics
24%	18%	Do not use social media at all

D1. In what year were you born? _____

DRUG		
1%	18 to 24	
12%	25 to 34	
14%	35 to 44	
24%	45 to 54	
28%	55 to 64	
21%	65 and over	
	1% 12% 14% 24% 28%	1% 18 to 24 12% 25 to 34 14% 35 to 44 24% 45 to 54 28% 55 to 64

D2. What is your gender?

CORE	DRUG	
47%	46%	Male
53%	54%	Female

ALLOW RESPONDENT TO CONTINUE WITHOUT RESPONDING

D3. Other than being an American, what is your main ethnic or racial heritage?

<u>CORE</u>	<u>DRUG</u>	
12%	8%	African American or Black
74%	85%	White
10%	4%	Hispanic or Latino American
2%	1%	Asian American
1%	1%	American Indian/ Alaskan Native
1%	1%	Other/Combination

D4. Since we have been talking about it, does anyone in your household work in health care, such as a doctor's office, hospital, or clinic that treats patients?

11%	<u>DRUG</u> 16%	TOTAL YES
6% 4%	10% 5%	Yes, self Yes, someone in my household
1%	1%	Yes, both
89%	84%	No

D5. What was the highest level of education you completed?

29% 41%	DRUG 14% 25% 61%	HIGH SCHOOL OR LESS SOME COLLEGE COLLEGE+
30%	14%	High school graduate or less
5%	5%	Technical or Vocational school
24%	20%	Some college
27%	37%	College graduate
14%	24%	Graduate or Professional school

D6. And in politics today, do you consider yourself to be... (ROTATE)

35% 39%	DRUG 39% 38%	TOTAL REPUBLICAN TOTAL DEMOCRAT
15%	15%	STRONG REPUBLICAN
9% 11%	10% 14%	NOT-SO-STRONG REPUBLICAN LEAN TO REPUBLICANS
26%	23%	SOMETHING ELSE/INDEPENDENT
14% 7% 18%	13% 8% 17%	LEAN TO DEMOCRATS NOT-SO-STRONG DEMOCRAT STRONG DEMOCRAT

D7. And, thinking a little about your political attitudes... Do you consider yourself to be... (ROTATE TOP TO BOTTOM, BOTTOM TO TOP)

28%	DRUG 37% 27%	TOTAL CONSERVATIVE TOTAL LIBERAL
12% 22%	13% 24%	VERY CONSERVATIVE SOMEWHAT CONSERVATIVE
38%	36%	MODERATE
16% 12%	15% 12%	SOMEWHAT LIBERAL VERY LIBERAL

D8. And for statistical purposes only...what is your total annual household income?

CORE	DRUG	
9%	5%	UNDER \$20,000
16%	14%	\$20,000-\$39,999
15%	15%	\$40,000-\$59,999
19%	17%	\$60,000-\$79,999
13%	12%	\$80,000 - \$99,999
28%	37%	\$100.000 or more

ALLOW TO COMPLETE WITHOUT RESPONSE ON D8